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and abide by the effective dates of coverage established by the Exchange in accordance with §155.420(b) of this subchapter.

(b) Notification of effective date. A QHP issuer must notify a qualified individual of his or her effective date of coverage.

§ 156.265 Enrollment process for qualified individuals.

- (a) General requirement. A QHP issuer must process enrollment in accordance with this section.
- (b) Enrollment through the Exchange for the individual market. (1) A QHP issuer must enroll a qualified individual only if the Exchange—
- (i) Notifies the QHP issuer that the individual is a qualified individual; and
- (ii) Transmits information to the QHP issuer as provided in §155.400(a) of this subchapter.
- (2) If an applicant initiates enrollment directly with the QHP issuer for enrollment through the Exchange, the QHP issuer must either—
- (i) Direct the individual to file an application with the Exchange in accordance with §155.310, or
- (ii) Ensure the applicant received an eligibility determination for coverage through the Exchange through the Exchange Internet Web site.
- (c) Acceptance of enrollment information. A QHP issuer must accept enrollment information consistent with the privacy and security requirements established by the Exchange in accordance with §155.260 and in an electronic format that is consistent with §155.270.
- (d) *Premium payment*. A QHP issuer must follow the premium payment process established by the Exchange in accordance with §155.240.
- (e) Enrollment information package. A QHP issuer must provide new enrollees an enrollment information package that is compliant with accessibility and readability standards established in §155.230(b).
- (f) Enrollment reconciliation. A QHP issuer must reconcile enrollment files with the Exchange no less than once a month in accordance with §155.400(d).
- (g) Enrollment acknowledgement. A QHP issuer must acknowledge receipt of enrollment information transmitted from the Exchange in accordance with

Exchange standards established in accordance with \$155.400(b)(2) of this subchapter.

§156.270 Termination of coverage for qualified individuals.

- (a) General requirement. A QHP issuer may only terminate coverage as permitted by the Exchange in accordance with \$155,430(b) of this subchapter.
- (b) Termination of coverage notice requirement. If an enrollee's coverage in a QHP is terminated for any reason, the QHP issuer must:
- (1) Provide the enrollee with a notice of termination of coverage that includes the reason for termination at least 30 days prior to the last day of coverage, consistent with the effective date established by the Exchange in accordance with §155.430(d) of this subchapter.
- (2) Notify the Exchange of the termination effective date and reason for termination.
- (c) Termination of coverage due to non-payment of premium. A QHP issuer must establish a standard policy for the termination of coverage of enrollees due to non-payment of premium as permitted by the Exchange in §155.430(b)(2)(ii) of this subchapter. This policy for the termination of coverage:
- (1) Must include the grace period for enrollees receiving advance payments of the premium tax credits as described in paragraph (d) of this section; and
- (2) Must be applied uniformly to enrollees in similar circumstances.
- (d) Grace period for recipients of advance payments of the premium tax credit. A QHP issuer must provide a grace period of three consecutive months if an enrollee receiving advance payments of the premium tax credit has previously paid at least one full month's premium during the benefit year. During the grace period, the QHP issuer must:
- (1) Pay all appropriate claims for services rendered to the enrollee during the first month of the grace period and may pend claims for services rendered to the enrollee in the second and third months of the grace period;
- (2) Notify HHS of such non-payment; and,
- (3) Notify providers of the possibility for denied claims when an enrollee is in